

Tire and Rim Hazard Redemption Form

We at Concord Auto Protect would like to thank you for your recent purchase. To convey appreciation to our customers, we offer a free Tire and Rim Protection Program that we encourage you to take advantage of.

Name:	
VSP #:	
VIN #:	

<p style="text-align: center;"><u>Front Right Tire Info</u></p> <p>Size: _____</p> <p>Type: _____</p> <p>Brand: _____</p>	<p style="text-align: center;"><u>Front Left Tire Info</u></p> <p>Size: _____</p> <p>Type: _____</p> <p>Brand: _____</p>
<p style="text-align: center;"><u>Back Right Tire Info</u></p> <p>Size: _____</p> <p>Type: _____</p> <p>Brand: _____</p>	<p style="text-align: center;"><u>Back Left Tire Info</u></p> <p>Size: _____</p> <p>Type: _____</p> <p>Brand: _____</p>

Terms of Service

Definitions

The following definitions are used commonly throughout this Tire and Rim Protection Program, and are defined as follows:

Our, Us, and We means Concord Auto Protect (Concord Auto Services LLC.)

You and Your means the Contract Purchaser shown on the Application Page, or the person to whom this Contract was properly transferred.

Covered part(s) means a part which is specifically covered under the Coverage Details section of this Vehicle Service Program.

Prior authorization means the approval of and the claim number, provided to you in respect to covered aspects of this Vehicle Service Program. You must notify us and receive prior authorization before any repairs or road side services can be covered under, and reimbursed by this Vehicle Service Program.

Breakdown means the failure of any covered part(s) or component(s) to function as it is originally intended due to defects in material or workmanship of the original manufacturer. The manufacturer has established acceptable tolerances for the explicit purpose of defining mechanical breakdown, and when a part exceeds these tolerances a breakdown can be confirmed to have occurred. A breakdown does not mean (a) the gradual degradation in operating performance of a covered part due to wear and tear, or (b) the gradual or sudden reduction in operating performance of a covered part due to any lack of proper maintenance or to non-use of both covered and non-covered parts.

Manufacturer means the company that manufactured your vehicle.

Deductible means the amount you are required to pay, indicated on the confirmation page, in the event of a breakdown.

Repair cost means the combination of part(s) and labor expense plus any applicable taxes, necessary to repair or replace a covered part in the incidence of a breakdown. Repair cost of parts is determined by regular retail prices, and are not to exceed the manufacturer's suggested retail price for a covered part. Repair costs of labor are based on the current national flat rate hourly guide for labor, and is subject to the aggregate total of a single repair visit as listed below.

Road Hazard means debris on public roadways which can cause damage to your vehicle's tires including but not limited to tree branches, nails, glass, rocks, and potholes. Road conditions due to a marked construction zone which cause damage to your vehicle, such as uneven pavement or excavation debris is not considered to be a road hazard.

Protection Program means this agreement.

Coverage Details

This Tire and Rim Protection Program is a limited agreement which provides for the repair costs associated with a covered breakdown due to road hazards, of the vehicle listed on your confirmation page.

- If the tire or rim are in a condition determined to be repairable, we will provide for the pre-authorized repair costs.
- If the tire or rim are in a condition determined to be irreparable, we will provide for the pre-authorized costs associated with the replacement. We reserve the right to replace your tire/rim with manufacturer specification approved aftermarket parts.
- This agreement provides for the coverage of up to one hundred dollars per occurrence, for the purposes of repairs or replacements.

Your Responsibilities

This agreement is considered valid only during the coverage period listed on your confirmation page. This agreement will have been considered expired or invalid upon expiration of time or mileage, or upon either party's expressed cancellation. This agreement shall be limited to the aggregate total of up to four hundred dollars per coverage lifetime (one hundred per wheel/tire). The following conditions must be met in order for this agreement to remain valid during the coverage period.

- The vehicle must be kept in a manufacturer recommended condition range of tolerance, including regular maintenance to ensure tire pressure, proper balance, and rotations/alignment. Tires with; less than 4/32 tread depth at the lowest point, dry rot, or improper wear are not provided for under this agreement.
- The deductible listed on your confirmation page will be deducted from the repair costs associated with this program.

In the Event of a Breakdown:

- Take your vehicle to a licensed repair facility within the United States, which has at least one ASE licensed mechanic capable of diagnosing and repairing your vehicle using proper and appropriate equipment. If you are traveling in Canada, take your vehicle to the nearest repair shop with an automotive professional capable of diagnosing and repairing your vehicle.
- In both cases, and in any unforeseen circumstances, you must receive prior authorization from us by calling before accruing any repair expenses.
- Authorize the tear-down and/or inspection of your vehicle by the licensed repair facility. You will be responsible for this charge if a covered part is determined to have not contributed to the breakdown directly.

We reserve the right to inspect your vehicle with the purpose of gathering information related to a breakdown. At our discretion, we may move or tow your vehicle to another location, at no cost to you, in order to inspect the vehicle for this purpose.

For claim assistance, roadside services, and rental car reimbursement, please contact us at 1-888-399-2811

Exclusion

Under this Protection Program, coverage is not provided to:

- Anything provided for under the Vehicle Service Program associated with your vehicle. Any breakdowns incurred outside of the U.S. or Canada. Vehicles involved in an accident. Cosmetic damages including but not limited to scratches, dents, or paint chipping. Damage including but not limited to weather cracking, broken tire belts, curb impact, sidewall damage, operator error, fixed object impact, or vandalism. Damage deemed to be beyond the initial impact of a breakdown, subsequent damage due to improper driving conditions is not covered. Racing tires. Commercial, emergency, rental or fleet vehicles. Acts of nature including but not limited to tornados, hurricanes, or floods. Non manufacturer tires/rims provided upon assembly. Other manufacturer warranties or implied warranties have seniority over claims.

Notice and General Consideration

This Tire and Rim Protection Program is not: (a) An automobile liability or physical liability damage insurance policy or extended service contract; (b) A mechanical breakdown insurance extended service contract or policy; (c) an insurance policy of any kind; (d) An explicit, implicit, general or extension of a warranty. This Vehicle Service Program may duplicate some warranty coverage. By entering into this program, you do not waive any pre-existing warranties that may be implied by law. Other rights and remedies may be available to you if a problem cannot be resolved through us.

State and federal laws may protect your interests as a consumer. In respect to the Magnuson-Moss Warranty Act, the contents of this Tire and Rim Protection Program should be interpreted and understood to mean a "Tire and Rim Protection Program" as used therein.

Cancellation

For cancellation, please refer to the Vehicle Service Program associated with your vehicle. Upon cancellation of your Vehicle Service Program, this Protection Program will also be considered cancelled.

